

## FACULTY OF COMMERCE, HUMAN SCIENCES AND EDUCATION

## DEPARTMENT OF COMMUNICATION

QUALIFICATION: BACHELOR OF COMMUNI	CATION HONOURS
QUALIFICATION CODE: 08BACOH	LEVEL: 8
COURSE CODE: PCC 811S	COURSE NAME: PUBLIC COMMUNICATION
SESSION: JUNE 2022	PAPER: (PAPER 1)
TIME: 2 HOURS	MARKS: 50

INSTRUCTIONS
1. This paper has five questions in total. Answer TWO questions.
2. Read all the questions carefully before answering them.
3. Indicate whether you are a FT, PT or DE student.

THIS EXAMINATION QUESTION PAPER CONSISTS OF \_3\_ PAGES (Including this front page)

Demonstrate how you would execute a successful approach to a speech situation in an unfamiliar community context, using Leach's "interacting approach" to inspire social change among community members. Conceive and describe a scenario for this intervention. In your essay, you will be awarded marks for:

- (a) An explanation of all the required ingredients for an interacting approach [5 marks]
- (b) A description of your speech situation, and your competence to address it [2 marks]
- (c) How you would apply the ingredients of an interacting approach to your speech situation [5 marks]
- (d) Logical sequencing of ideas through well-developed paragraphs to enhance the essay's organisation [5 marks]
- (e) No errors in punctuation, spelling, sentence structure and word usage [5 marks]
- (f) A conclusion that reiterates key findings, and a statement of personal learning
  [3 marks]

Question 2 25 marks

Demonstrate the importance of ethical behaviour in speech-giving by explaining how you, as a speaker, would avoid the following failures:

- (a) Misleading the audience, disseminating fallacies or delusional information..5 marks
- (b) Stereotypes......5 marks
- (c) Negative ethnicity: offensive tribal or racial remarks (give examples)......5 marks
- (d) Failure to acknowledge the work of an author you have used......5 marks
- (e) Failure to respect the customs of the hosting community......5 marks

Question 3 25 marks

Using appropriate examples, define and illustrate the distinction between effectiveness and appropriateness in interpersonal communication competence.

- (a) Definition of effectiveness, with examples......7.5 marks
- (b) Definition of appropriateness, with examples.......7.5 marks

Question 4 25 marks

Analyse and evaluate the statement that "The concept of the public sphere and the idea of public communication only become meaningful when a medium exists for interaction".

(a) Definition and analysis of statement
Question 5 25 marks
Name and explain any two theories of public communication — other than Habermas' public sphere theory — and apply both theories to a media platform of your choice.
(a) Name and explain two theories
(c) Identify one limitation for each theory5 marks

End of examination question paper

Total: 50 marks

